

Here is the Referral Program Policy adapted to the described two-tier system, promo code rules, and payments.

## Agent X Group LLC Referral Program Policy

### General Provisions

**Purpose.** The program rewards users for attracting new users through personal referral links and promo codes; it operates in conjunction with the Terms of Use and Privacy Policy.

**Acceptance.** Registration or participation means acceptance of this Policy and compliance with its rules throughout the entire period of participation.

**Changes.** The Organizer may change the Policy; unless otherwise specified, changes take effect 7 days after publication; continued participation means acceptance.

**Discontinuation (Sunset).** The Organizer may terminate the Program at any time; accruals with Approved to Pay status prior to the termination date will be paid, others will be canceled.

**Priority language.** In case of discrepancies, the English version shall prevail.

### Definitions

**Referral Program** — a bonus program for referral participants under the rules of this Policy.

**Referrer** — an eligible participant with a referral link/promo code.

**Referral** — a new user who has registered using a referral link or promo code and meets the requirements.

**Referral Link** — a unique link for attribution in a 1- and 2-level structure.

**Qualified Conversion** — payment to a qualified Referral within the attribution window without refund/chargeback.

**Invalid Traffic** — bot/artificial traffic, cookie stuffing, forced redirects, motivated clicks/leads without consent, fake/duplicate accounts, bypassing geo/prices via VPN/Proxy, etc.

**Prohibited Sources** — channels/practices expressly prohibited by this Policy.

**Attribution Window** — last-click by default 30 days (unless the campaign specifies otherwise).

**Chargeback Window** — up to 30 days after conversion to account for refunds/chargebacks/fraud signals.

**Holdback** — withholding part of the amount for up to 30 days for additional checks.

**Connected Persons** — related persons/structures Referrer.

**Program Tokens** — internal accounting unit for rewards; not electronic money/securities/crypto assets, no interest is accrued.

**Organizer** — Agent X Group LLC or affiliates administering the Program.

**Eligibility and Participation**

**Eligibility and Integrity Standards**

Requirements for participants. Participation is only permitted to adults and legally competent individuals or duly registered legal entities acting through authorized representatives; A valid account with the service, confirmation of acceptance of this Policy in the account, absence of sanctions/export/AML restrictions, as well as willingness to provide documents/information for KYC, sanctions screening, and tax verification at the request of the Organizer within the established time frame are required.

Data accuracy. All registration, payment, and contact information must be complete and accurate; providing inaccurate or outdated information is grounds for refusal to participate, cancellation of attribution and accruals, and account blocking.

Conflict of interest and prohibited categories. Participation on behalf of or in the interests of persons/entities subject to international sanctions, as well as residents/beneficiaries from prohibited or restricted jurisdictions as determined by the Organizer or applicable law, is prohibited; the Organizer may refuse participation without explanation if necessary to comply with compliance requirements.

Technical identifiers. Device/session technical markers, network identifiers, and other security signals may be used to control uniqueness; detection of anomalies or inconsistencies may serve as grounds for temporary withholding of payments, additional verification, or refusal of participation.

Unauthorized channels. It is prohibited to use prohibited advertising sources, brand bidding on the Organizer's trademarks, cookie stuffing, forced redirects, toolbar/extension injections, motivated clicks/leads without the explicit consent of the recipient, as well as channels that violate third-party platform policies or legislation (anti-spam, advertising, personal data protection).

#### Referral Structure and Rates

Level 1: 10% of the net Referral payment amount after successful crediting.

Level 2: 5% of the net referral payment amount of the second level (referral attracted by a Level 1 person).

Individual increases: The organizer may increase the 1st level rate for individual participants based on written or electronic confirmation in the account; the increase is effective from the moment of activation and is not retroactive.

Calculation basis: "Net payment" means the amount after deduction of network/payment fees, taxes/duties, discounts and promotions, and excluding vouchers and other non-payment credits.

#### Attribution and Qualification

Attribution: last-click within the Attribution Window; in case of conflicts, priority is determined by the Organizer based on logs/identifiers.

#### Qualification conditions:

- registration via a Referral Link or promo code linked to the link; ○
- confirmed payment for a qualified product/service; ○ no

- refunds/chargebacks/fraud signals within the Chargeback Window; ◦
  - compliance with sanctions/jurisdictional requirements;

### Accruals, Dashboard, and Transfers

Accrual moment: referral rewards are accrued immediately after successful payment of a qualified Referral position, displayed in the account with the status "pending" until the end of the Chargeback Window/Holdback.

Account: all accruals, rates, history, and statuses are displayed in your personal account.

Transfer to main balance: the participant can initiate the conversion of the referral balance to the main balance to pay for services; after such a transfer, these funds become non-withdrawable and can only be used to pay for services.

Payout threshold/methods: the minimum threshold and available networks/currencies are set in the account; provider fees are usually borne by the recipient, unless otherwise specified.

### Payouts and Timeline

Submitting an application. A payment request is submitted in the account after saving the wallet address in the payment settings; only the participant's own payment details that belong to the participant and correspond to the supported networks and token formats are allowed to be specified.

Before submitting a request, the participant confirms the correctness of the amount, network, address, and compliance with local tax requirements; the Organizer is not responsible for the loss of funds due to incorrect or incompatible details.

Processing and terms. The standard processing time is 3-7 business days from the moment the Approved to Pay status is assigned, provided there are no compliance blocks, technical failures, or peak loads.

Statuses are displayed in the account: pending, in review, approved to pay, processing, success, on hold, rejected (with reason).

In case of additional checks (risk/AML/sanctions/taxes), the period may be extended until the relevant procedures are completed; the participant may be asked to provide additional information.

### Minimum thresholds, currencies, and networks

The minimum threshold, supported networks/assets, payment frequency, and potential fees are indicated in the account and are subject to change without notice; network fees are paid from the amount to be paid, unless otherwise specified.

Repeated requests with amounts below the minimum threshold or on unsupported networks/tokens may be automatically rejected.

### Risk control and blocking

The organizer may temporarily suspend payments for high-risk campaigns/sources until checks are completed or additional attribution artifacts are provided.

Payments may be frozen in case of fraud indicators, connections to prohibited jurisdictions or sanctions lists, as well as in case of attribution conflicts until they are resolved.

#### Responsibility for details

Transfers to the details specified by the participant are considered proper fulfillment of the obligation; errors in the network/address/memo/token are not subject to compensation, and repeat payments are not made.

Changing the details after submitting an application requires the application to be withdrawn (if permitted by the interface) and a new one to be submitted; applications with the status "processing" cannot be withdrawn.

#### Holbacks, Clawbacks, and Set-offs Holdback

- For sources classified as risky, up to 50% of the amount may be withheld for up to 30 calendar days for additional traffic verification, compliance, and completion of the Chargeback Window.
- Withheld amounts are automatically released after successful completion of checks; in case of negative results, they are subject to correction/cancellation in accordance with the Clawback provisions. Clawback (cancellation)
- In the event of refunds, chargebacks, cancellations, billing errors, detected fraud/self-referrals/related parties, or violations of third-party platform policies, the Organizer may reverse the corresponding charges in whole or in part.
- Reversed amounts may be:
  - deducted from current or future payments;
  - converted into a debit balance on the account;
  - issued for payment by invoice with a specified payment deadline.

#### Set-off

- The organizer has the right to offset counterclaims, including debts for previous payments, penalties for policy violations, or other applicable payments.
- If future accruals are insufficient to cover obligations, the participant agrees to pay the balance within the period specified in the invoice; failure to do so may result in participation being blocked and referral for collection within the limits of the law. Compliance Priority
- Any payments are subject to sanctions/AML/tax status checks and may be rejected or postponed until discrepancies are resolved; on hold/in review statuses apply during the verification period.
- Confirmation of payment in the admin system is the final record of the transaction; once the application has been marked as successful, claims for network/address changes or repeat transfers will not be accepted.

#### Prohibited Conduct

- Brand bidding on trademarks/derivatives of Agent X Group LLC in search advertising; use of the brand in ads/URLs; typo squatting/domain imitation.

- Incentivized traffic/leads without written permission; purchased leads; cookie stuffing; forced redirects; toolbar/extension injections; misleading prelanders.
- bot networks, artificial registrations, multi-accounts for attribution.
- violations of third-party platform rules, including anti-detection practices contrary to their policies.
- Violations of legislation, including sanctions, export control, anti-spam, and advertising law.

Sanctions: refusal of attribution, blocking/termination of participation without compensation, cancellation of bonuses, clawback of amounts already paid, denylist, notification of platforms/authorities within the law.

#### Verification, Audit, and Suspension

Audit: The organizer may request campaign artifacts (ref URLs, keywords, placements, account screenshots, domain lists, proof of email contact consent, UTM/log IDs).

SLA for provision: 5 days from the request, unless another deadline is set; failure to provide — grounds for suspension/refusal.

Suspension/termination: negative KYC/AML/sanctions screening results or refusal to cooperate are grounds for immediate suspension/termination and withholding of payments until clarification.

#### Taxes and Compliance

Referrer independently declares and pays taxes/fees; must provide accurate tax forms/details upon request.

The Organizer may withhold taxes/freeze payments until documents are received and verified in accordance with the law.

#### Data, Privacy, and Communications

Data processing within the Program is carried out in accordance with the Privacy Policy of Agent X Group LLC; the Referrer is required to comply with confidentiality requirements and antispam rules in their own channels.

Operational and compliance communications are delivered electronically; electronic consents/signatures are recognized under applicable law.

#### Intellectual Property and Brand

Agent X Group LLC trademarks, logos, content, and domains are protected by law.

Any use other than nominal use is only possible with written permission and in accordance with the Brand Guidelines; registration of domains/accounts with trademarks or their imprints is prohibited.

#### Indemnification

The Referrer shall indemnify, defend, and hold harmless Agent X Group LLC and its affiliates from any claims, damages, penalties, and expenses arising in connection with participation in the Program, violation of this Policy, third-party rights, platform rules, or the law.

## Disclaimers and Limitation of Liability

As Is: The Program is provided "as is" and "as available"; implied/consequential warranties are excluded to the maximum extent permitted.

Limitation of Liability: Aggregate liability is limited to the amount of rewards actually paid out over the last 12 months, except where limited by law.

No refunds: Deposits/advances/accruals within the Program are non-refundable, unless otherwise required by mandatory law or written agreement.

## Governing Law, Arbitration, and Class Action Waiver

Applicable law: State of Delaware, USA (without conflict of laws).

Arbitration: confidential arbitration in Delaware, sole arbitrator, English language; recourse to Delaware courts is available for injunctive relief/enforcement of awards.

Waiver of class/representative actions and mass arbitration: disputes shall be heard only on an individual basis.

## Miscellaneous

Independence of parties: This Policy does not create any agency, employment, partnership, or franchise relationship.

Participation and payment rights are not transferable without the written consent of the Organizer.

Force majeure: The Organizer is not responsible for delays/non-performance caused by circumstances beyond its reasonable control; commercially reasonable efforts will be made to minimize the impact.

Notifications: communications can be made via account, in-app messages, email; channels are subject to change.

## Company Details

- Company Name: Agent X Group LLC.
- Registered Address: 8 The Green, Suite A, Dover, DE 19901, Delaware USA. ☎

Support: [office@agentx.company](mailto:office@agentx.company)